

future directions™

your decisions, your future...

To make a real difference to people's lives through living out our values



SPICE



Supporting People into Community Employment (SPICE) provides training to organisations such as universities, hospitals and the police. They also provide training to other people with learning disabilities.

Training packages include:

- Introduction to Learning Disabilities
- Mandatory Training • Communication
- Advocacy • Mental Capacity • Hate Crime
- Life in Institutions versus Life in the Community

Recruitment and Selection: We firmly believe that people who use our services should be involved in the decision making of those services. SPICE have undertaken 'fair recruitment and selection' training and form part of the interview panel at Future Directions.

Training DVDs: SPICE have developed training DVDs which feature typical scenarios that support staff might experience when supporting someone with a learning disability. The aims of the training DVDs are to encourage support staff to think, discuss and reflect upon their personal practice and how their actions impact upon individuals.



Getting It Right



Future Directions are committed to monitoring and improving the quality of support people receive. A group of people Future Directions support came together to form a quality checking group and called themselves the 'Getting It Right' team.

What the 'Getting It Right' team do:

- Two members of the team ask if they can visit people in their own home
- The team use the audit tool to make observations and ask questions

The team check that people who are supported by Future Directions are:

- happy where they live and who they live with
- offered choices about how they are supported
- treated with respect
- feel safe where they live
- living the life they choose

The team also talk to others that know the person well, including the support team and family members. The team are then supported to write a report. This report is fed back to the people living in the property a few days later with any recommendations. It is also shared with managers and board members.

If you would like to know more contact **Kim Barrett** on **0161 769 9000**.

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