



We are proud to have achieved...

CQC 'Outstanding' - January 2020

We have been rated Outstanding by The Care Quality Commission (CQC). CQC found the quality of care provided by Future Directions CIC, supporting people throughout the North, to be Outstanding following an inspection in October 2019. CQC said **"There was a strong emphasis on the five values of the organisation and through talking to staff and people who use the service and our own observations, we found these were lived out in the day-to-day work of the organisation."**



Skills For Care Accolades - 2020

We won in the Skills For Care Accolades 2020 Awards for Best Employer of over 250 Staff. The awards ceremony was held in London on 22nd January 2020. The judges said **"Future Directions CIC impressed the judges with the energy and commitment that was evident throughout their entry. With a focus on excellence, underpinned by strong organisational values, Future Directions CIC has brought together a comprehensive programme of good practice. The judges particularly liked innovation in recruitment, the reach and the partnerships being formed."**



UK Social Enterprise Awards - 2019

We won the Employee Engagement Award, here is what the judges said **"Future Directions is a values driven social enterprise providing social care services to vulnerable adults and young people with learning disabilities and other complex needs in the North. They provide person-centered care by working with the individual, their families, and other advocates or support systems involved to determine how best to support each individual with personalised care. They believe in providing every person their own bespoke support package to meet their individual support needs."**



Skills for Care Accolades - January 2019

The judges said they have never known any single organisation to be short-listed in four categories. We were announced as winners in the Most Effective Approach to Integrated New Models of Care and Most Effective Approach to Leadership and Management.



Great British Care Awards - November 2018

We were shortlisted in 10 different categories for the Great British Care Awards North West Region. The competition for British Care Awards is far greater than previous awards as it is open to the whole care sector not just learning disabilities so we were very pleased to get shortlisted for 10 awards; • Care employer, Frontline leaders, Homecare team, Ancillary worker, Homecare Co-ordinator, Care Nurse Care Innovator, Care Trainer
Two shortlisted for Putting people first – Personalisation.

Great British
Care Awards



Future Directions was announced as winners in two categories - Homecare Co-ordinator Award (Michelle Brierley) and Frontline Leaders Award (Gemma Corrigan).

Greater Manchester Health and Care Champion Awards - July 2018

The SPICE Group won the Leader Across Boundaries Award as part of the Greater Manchester Health and Care Champions Awards. This is fantastic news as this is the first time these awards have taken place and are held in high regard across the region.

Greater Manchester
Health and Care

**CHAMPION
AWARDS 2018**



DH Associates Apprenticeship Awards - 2018

We won the Apprenticeship Employer of The Year Award which was awarded by DH Associates.



CQC - Good with Outstanding for Well-Led - 2017

The CQC inspectors said, "The strong value base of the organisation was shared and demonstrated at all levels... We saw that the culture of the service was person centred".



Spirit of Manchester Award 2017

We were awarded for Volunteer Involving Organisation of the Year. The judges said "Future Directions ensure all of their volunteers enjoy their work and feel valued"



Spirit of Manchester
Awards 2017 Winner



National Learning Disability Awards 2017

We won the Best Not for Profit Employer Award. The judges said "Future Directions provided a great example of how forensic services can be provided in the community.

Demonstrating how a culture can be changed and improved was one of their most impressive qualities".



National Learning Disability Awards - 2016

The SPICE group won the Making a Difference Award. The judges said "Future Directions SPICE group are outstanding in their passion to make a difference. They challenge society's views and help the public services to have a better awareness of people with disabilities. They inspire others with mental health and learning disabilities to have a voice,



Driving Up Quality Award - 2016

The judges said "The support focused on the needs of the individual. Each individual supported has a meaningful life. Care and support focuses on people being happy and having a good quality of life. A good culture is important to Future Directions. Managers and board members lead and run the organisation well".



Skills For Care Accolades - 2015/2016

We won the Best Employer of over 250 Staff, the judges said that Future Directions won the award due to "Ensuring that all within the organisation feel valued and needed in giving the best quality support to vulnerable adults living in the community. The values of the organisation are transparent and part of all at Future Directions".

